

## PHPKB Knowledge Base Script - Installation Manual

---

Thank you for purchasing PHPKB Script - The best, quick and smartest way to start and manage your own FAQ and knowledge base system. PHPKB can be installed, set up and ready to go in less than 5 minutes or extended and customized to suit your specific needs.

### Verify Requirements

Please read and verify that your server meets the following requirements in order to install phpkb knowledgebase script. You can confirm these settings from your web hosting service provider.

- Operating System : Linux, UNIX or Windows.
- Web Server : Apache Web Server 1.3 or above/ Microsoft IIS.
- Scripting Language : PHP 4.3 or above.
- Database : MySQL 3.23 or above.
- Other Requirements : **magic\_quotes\_gpc** variable to be switched "ON" in php.ini  
: Sessions Support enabled in PHP

### Installation Process

If you need the Free Installation Facility then please contact our technical support department at [support@knowledgebase-script.com](mailto:support@knowledgebase-script.com) with email subject '**Free Installation Request - PHPKB**' along with your FTP server details mentioned below.

- FTP Server Path
- Username
- Password
- MySQL Hostname
- MySQL Username
- MySQL Password
- MySQL Database Name (Must be already existing)
- Folder Location on server to install 'phpkb'

If you would like to get started setting up PHPKB yourself on your server then read the Installation Walkthrough below.

### **Installation Walkthrough**

#### 1. Upload Files

Unzip the zip package onto your local hard drive in a single folder (say phpkb) using an unzip software like WinZip/WinRAR. If you don't have WinZip, you can download it for free at <http://www.winzip.com>. Using an FTP program, login to your web server and upload the files copy the files in a new folder of your choice on the server (say 'phpkb')

#### 2. Change Folder Permissions

PHPKB requires the following files/directories to have special permissions set (talk to your system administrator for help with this)

- a. /admin (change folder permissions to 757 i.e. CHMOD this folder to 757)
- b. /admin/include/ (change folder permissions to 757 i.e. CHMOD this folder to 757)
- c. /admin/attachments/ (change folder permissions to 757 i.e. CHMOD to 757)

### 3. Create MySQL Database

phpkb makes use of a MySQL database to store your knowledgebase data. This database must be created before you run the phpkb installation wizard. Your MySQL user account should also have full grant access to that database. You will need the database connection details during the setup wizard.

### 4. Start Installation Wizard

Once you have performed the above 3 steps, you are ready to install and setup the phpkb knowledgebase system on your server. PHPKB knowledgebase system includes an integrated setup wizard, which will help you install the knowledgebase system on your server. The installation will create the database, and help you setup various other settings related to the phpkb knowledgebase system.


To start the setup wizard, navigate to the directory that you uploaded phpkb file to, for example: <http://www.yoursite.com/phpkb/>. The phpkb installation wizard will appear as displayed below. It contains just 3 steps, which are described further below.



#### a. Enter License Key

In this step, you will be asked to enter the License Key that you received when you purchased the phpkb. Please enter the License Key and continue to the next step. If you have not received the License key after your purchase, then contact at [sales@knowledgebase-script.com](mailto:sales@knowledgebase-script.com) or call at +91-181-4611955 and mention your order number received via PayPal email upon the purchase.

Step 1 of 3: Enter License Key



Please copy and paste the license key you received when you purchased **PHPKB Professional**.


\* License Key :

You should have received a license key when you purchased PHPKB Professional, Copy it to here.

## b. Specify Site and Database Settings

In this step, you'll be asked to enter your general site details and MySQL database connection details.

Step 2 of 3: Site and Database Settings



Please set up your site and database settings in the form shown below for PHPKB Professional.

Site Settings	
* Knowledgebase Name :	<input type="text"/> (Max. 50 Chars) (The name of your knowledgebase, which is displayed on various locations.)
* Knowledgebase URL :	<input type="text" value="http://localhost/phpkb"/> (The URL of your knowledge base, used to create links.)
Database Settings	
* MySQL Server :	<input type="text" value="localhost"/> (The server where your MySQL database exists, such as 'localhost'.)
* MySQL Username :	<input type="text" value="root"/> (The username required to connect to the MySQL database, such as 'root' or 'user'.)
MySQL Password :	<input type="text"/> (The password required to connect to the MySQL database, such as 'password'.)
* MySQL Database :	<input type="text" value="phpkb"/> (The name of your existing MySQL database. If you don't have a MySQL database ready, then please create a new one such as 'phpkbv1'.)

- Knowledgebase Name - The name of your knowledgebase. This name will be displayed in the title of all your pages.
- Knowledgebase URL - The URL of your knowledgebase. This should be detected for you automatically.
- MySQL Server - The IP address or hostname of your MySQL Server, such as "localhost".
- MySQL Username - The username of your MySQL database, such as "root".

- MySQL Password (Optional) - The password to your MySQL database, such as "pass".
- MySQL Database - The name of your MySQL database, such as "phpkb".

c. Create Super-User/Administrator's Account

Step 3 of 3: Super Administrator Account

phpkb v1.5 professional

Please mention the description of the super administrator in the form below.

**Super Administrator Details**

* Username	<input type="text"/>	(The username used by Super Administrator to login to the control panel.)
* Password	<input type="password"/>	(The password used by Super Administrator to login to the control panel.)
* Email Address	<input type="text"/>	(The email address of the Super Administrator.)
Full Name	<input type="text"/>	(The full name of the Super Administrator.)

<< Back   Next >>   - Finish -

**PHPKB Knowledge Base System** requires at least 1 user account called "Administrator" to manage each and every part of the knowledge base via the Administrator Control Panel. You will not be able to delete this account however you will be able to edit it. The Administrator has the following properties.

- Username - The username used by the administrator to sign in to the control panel, such as 'admin'.
- Password - The password used by the administrator to sign in to the control panel, such as 'pass'.
- Email - The email address of the administrator. Notifications for your knowledgebase as well as all "Contact Us" requests will be emailed to this address.
- Full Name - The full name of administrator, such as 'John Smith'.

Once you have completed all the steps, click on the "Finish" button. Your phpkb knowledgebase configuration details will now be saved into the admin/include/configuration.php file. Your MySQL database tables will also be created automatically by the Installation Wizard.

Congratulations !



### PHPKB Installation Complete.



**PHPKB Professional** has been successfully installed on your web server.

Remember, you can modify any of the settings for PHPKB Professional by clicking on the "Manage Settings" link in the PHPKB control panel. Please click on the button below to login to the PHPKB control panel, where you can start adding content, etc.

Your account username is ██████████ and

Your account password is ██████████.

Login Now

**Congratulations!** You are now ready to login to the phpkb control panel and start adding knowledgebase content!

A screenshot of the PHPKB Administrator Control Panel. The page features a navigation menu on the left with items like "Categories Section", "Questions Section", "User Comments Section", "Attachments Section", "Glossary Management", "Saved Searches Section", "User Management", "Knowledgebase Settings", "Database Management", and "Help". The main content area is titled "Administrator Login" and contains a form with "Username" and "Password" input fields and a "Login Now" button. Below the form, there is a paragraph of text explaining the administrator's capabilities. The footer includes copyright information for Chadha Software Technologies (INDIA) and a note that the system is powered by PHPKB from Chadha Software Technologies (INDIA).

Welcome Administrator !

Welcome to PHPKB 1.5 - Administrator Control Panel

PHPKB Professional - Online Knowledgebase Builder System

Admin Home | Statistics | Knowledgebase Settings | View KB

Categories Section

Questions Section

User Comments Section

Attachments Section

Glossary Management

Saved Searches Section

User Management

Knowledgebase Settings

Database Management

Help

### Administrator Login

Please enter the **Username** and **Password** of the Administrator Account to Login the Administrator Control Panel.

**Administrator Login**

Username

Password

Login Now

Once logged in as Administrator, you will be able to manage your knowledgebase. You will be able to perform various tasks such as Categories Management, Questions Management, Manage Comments, Manage Attachments, Create & Manage User accounts, Take Backup. You can also Manage the Important Settings of the Knowledgebase once you have logged in as an Administrator (Super User Account).

Copyright © 2005 Chadha Software Technologies (INDIA)

Powered by PHPKB from Chadha Software Technologies (INDIA)